



HORNETSECURITY
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FACTSHEET



365 MULTI-TENANT MANAGER FOR MSPS

 **AUTOMATE**

 **STANDARDIZE**

 **GOVERN**

Managing M365 tenants is a resource-hogging task, with service providers spending several hours trying to juggle multiple admin portals to configure their customers. Configuring M365 tenants is a highly detailed and complex task, and simply knowing how to configure them isn't enough – service providers must also maintain tight security and keep risks at bay. Multiply all this across diverse tenant needs for different customers, and the problem very quickly grows into a mountain that can be overwhelming.

MANAGING MICROSOFT 365 TENANTS MADE AS EASY AS IT GETS

HOW CAN **365 MULTI-TENANT MANAGER** FOR MSPS
HELP YOU?



Automate – Automatic discovery of M365 tenants leveraging Microsoft Partner Center connection.



Standardize – Out-of-the-box templates, settings, and policies with the flexibility to fully customize your own configurations.



Govern – Detailed dashboarding for comprehensive analysis and call to action for all managed tenants.



Effortless management, governance, and compliance for all M365 tenants.



03/26



365 MULTI-TENANT MANAGER FOR MSPS

365 MULTI-TENANT MANAGER FOR MSPS FEATURES

Automatic discovery of M365 tenants leveraging Microsoft Partner Center connection, to facilitate the provisioning and streamlining of services.

Elimination of managing multiple Microsoft portals. With 365 Multi-Tenant Manager for MSPs, **a tenant can be managed from one consolidated solution through a single pane of glass.**

Simplification and standardization of otherwise complex workflows and inter-portal dependencies in Microsoft Azure/M365 administration.

User-friendly wizards that guide service providers from tenant onboarding to tenant configuration, customization, and monitoring of automated tasks.

Out-of-the-box settings, policies and templates that every organization can quickly adopt.

Built-in toolbox support for creation of custom settings and policies, and importing of tenant policies, ensuring that MSPs can meet each customer's unique needs within their M365 tenant.

Automatic remediation and enforcement when non-compliance is detected.

Extensive dashboards for monitoring and reporting purposes.

Detailed dashboarding functionality for **comprehensive analysis and call to action** for all managed tenants and their compliance states.

Account Activity Log: Detailed, auditable record of all user actions impacting partner configurations and tenant operations. All actions can be tracked to the responsible individual with a timestamp, helping identify potential issues and facilitating effective troubleshooting by determining how changes to live tenants were implemented within 365 Multi-Tenant Manager for MSPs.

Centralized hub for report generation and scheduling: Generate on-demand or schedule automatic reports for in-depth analysis, troubleshooting, or information showcasing. Reports can be generated via API endpoints, allowing for automated monitoring and ticket creations, as well as integration into Remote Monitoring and Management Software.

Identity Panel: A comprehensive list of all discovered users and groups for each tenant visualized in one screen with detailed information about assigned configurations and compliance status, among other identity specific details.

Day-to-day user and group actions: Group creation and management, user creation, account access and authentication, role and group membership, mailbox management, licensing and permissions.