



# HORNETSECURITY

Unboxing Security Awareness Service

# Security Awareness Service



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# Onboarding/activation

- SAS-Only Customers
  - Generic 365 tenant synchronization
    - Onboarding without activating an email security product.
    - After onboarding, the AD variables are synchronized
    - Manually onboarding (adding mailboxes/groups manually)
- Existing customers do not need additional onboarding



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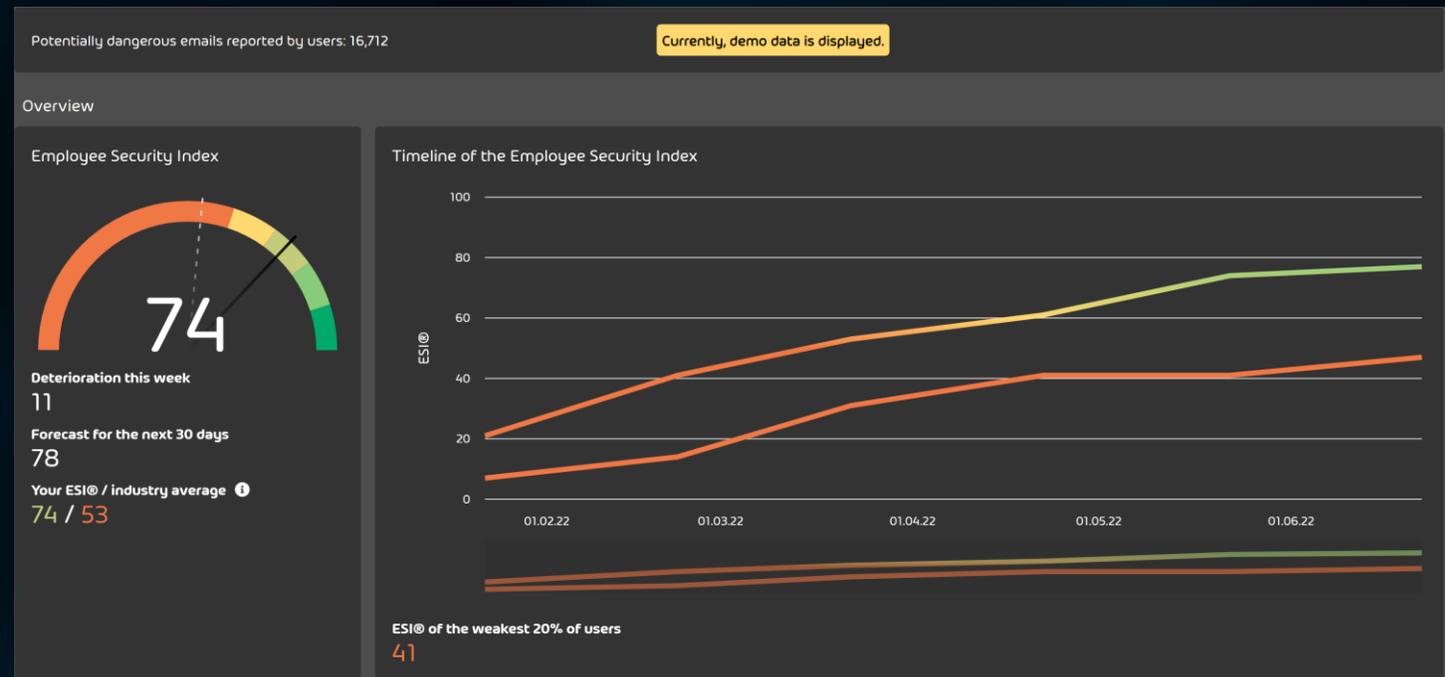
A screenshot of the '365 TOTAL PROTECTION' onboarding interface. The page has a dark theme. At the top, it says '365 TOTAL PROTECTION' with a green circular icon. Below that is a 'SETUP' section with the heading 'Select service'. There are three main service selection buttons: '365 Total Protection BUSINESS' (blue), '365 Total Protection ENTERPRISE' (pink), and '365 Total Protection ENTERPRISE BACKUP' (orange). Below these is a 'Microsoft 365 Generic onboarding' button, which is highlighted with a red border. At the bottom, there is a section for 'Your onboarding address:' with radio button options: 'Leave selection open', 'Generic onboarding' (selected), 'Business', 'Enterprise', and 'Enterprise Backup'. Below the radio buttons is a text input field containing the URL 'https://cp.hornetsecurity.com/external\_onbo:' and a trash icon.

# Awareness Service

- Dashboard and statistics with demo data for all clients
- Dashboard
  - ◉ Overview of the ESI
  - ◉ Training KPI
  - ◉ Training Progress



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# Statistics

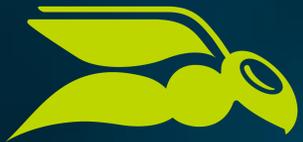
- Phishing simulation
  - ESI, simulated attacks, group levels and more
- E-Training
  - Training KPI
  - Training Progress



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# Configuration – Users and Groups

- Set up groups
  - ▶ All employees are enrolled
- Position
  - ▶ Configuration recommended
- Exclude Users / Groups



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SECURITY AWARENESS SERVICE - CONFIGURATION

Activate Security Awareness Service

[Users and Groups](#) [Phishing Simulation](#) [E-Training](#)

### EVALUATED GROUPS

The evaluation of the Security Awareness Service is based on groups. The more groups you add to the Security Awareness Training, the more detailed will the results of the evaluation be.

[+ Add group](#)

Group	Member count	
Default	11	X
1 Marketing	1	X
2 Human Resources	1	X
3 Admin	1	X
4 Support	2	X
5 Production	1	X
6 Web Filter	1	X
7 Test	0	X

### EXCLUDED USERS

By default, the Security Awareness Service is applied to all users of the customer. But you can exclude individual users from the Security Awareness Training.

Automatically exclude newly synchronized users from the Security Awareness Service

Search

[All groups](#)

[Exclude user](#) [Exclude a group](#) [Exclude all users](#) [Remove all users from list](#)

There is no data available.

# Configuration – Phishing Simulation

- Phishing simulation
  - ▶ Configuration of phishing scenarios
  - ▶ Company settings



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Users and Groups **Phishing Simulation** E-Training

Activate phishing simulation (including patented spear phishing engine)  
The spear phishing engine sends out realistic and customized spear phishing emails in ascending difficulty levels. We recommend you to leave the phishing simulation activated.

### BASIC PHISHING SIMULATION SETTINGS

**Start of phishing simulation**  
08.11.2022

**Frequency of simulated phishing emails** ⓘ  
 Automatic  Custom  
High (approximately 3 emails per month) ▾

**General settings**  
 Privacy mode ⓘ  
 Provide evaluation to users ⓘ

**Reporter Button settings**  
 Reporter Button ⓘ

**Special types of simulated phishing emails**  
 Attachments ⓘ  
 Macros ⓘ  
 Credential phishing ⓘ  
 Domain spoofing ⓘ

**Disabled simulation scenarios** ⓘ  
None ▾

### ORGANIZATION SETTINGS

**Name**  
Metror

**Form of address** ⓘ  
First name ▾

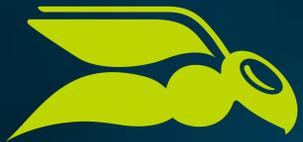
**Language** ⓘ  
English ▾

**Type of organization**  
 Company  
 Public authority

**Evaluation of the data of the organization on Kununu** ⓘ  
URL to the Kununu page of your organization

# Configuration

- E-Training
  - ▶ Activation of E-Trainings
  - ▶ Activation of Awareness Engine
  - ▶ Optional: Training Schedule



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Users and Groups   Phishing Simulation   **E-Training**

Activate trainings for users

The trainings increase security in your organization by teaching your users about IT security topics. The trainings are provided in the Security Hub.

**Start of the first training**

The e-training invitation includes the magic link to the Security Hub.

**Maximum number of trainings per year** ⓘ

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**Awareness Engine** ⓘ

Activate Awareness Engine

Single User Booster ⓘ

Productivity Booster ⓘ

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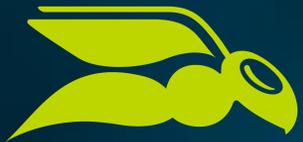
**Action schedule** ⓘ

Action	Description	Groups	Users	Date	Status	
Training	Social Engineering	5 groups	8	06.12.22	Done	▶
Training	Dangerous Macros - Emotet and the Macrovirus Pandemic	5 groups	4	06.12.22	Done	▶
Training	Email security	5 groups	7	06.12.22	Done	▶
Training	IT and me: My contribution to security	5 groups	2	06.01.23	Done	▶
Training	Social Engineering	5 groups	1	06.01.23	Done	▶
Training	Email security	5 groups	1	06.01.23	Done	▶

1 / 1

# Security Hub

- Personalized access for all employees
- Access to previous phishing mails
- Contains E-Training Courses



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A screenshot of the Security Hub web application. The interface has a dark grey header with the Hornet Security logo and 'SECURITY HUB' text. A dark grey sidebar on the left contains navigation options: 'E-learning' (highlighted), 'Phishing e-mails', 'My progress', 'Control Panel', and 'Your feedback'. The main content area is white and features a welcome message, a search bar, and a section for 'CONTINUE E-LEARNINGS' with a card for 'SOCIAL ENGINEERING' (8 min).

SECURITY HUB

**E-learning**

Phishing e-mails

My progress

Control Panel

Your feedback

Imprint Data protection

WELCOME TO THE SECURITY HUB,

Click on the tiles to start a training. The program stores your training status so you can interrupt the training at any time and continue whenever it is convenient for you. The symbol in the upper right corner shows the training status of this module. We recommend loudspeakers or headphones for our e-learnings. Alternatively you can turn on subtitles in the program.

Search for modules or topics

**CONTINUE E-LEARNINGS**

Pick up where you left off.

**8 min**

**SOCIAL ENGINEERING**

# Monitoring

- Troubleshooting Tool
- Monitor Automatically excluded users
  - ▶ Listed if for eg. they are not existing anymore



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## SECURITY AWARENESS SERVICE - MONITORING

### AUTOMATICALLY EXCLUDED USERS

The following users were automatically excluded from the Security Awareness Service because several attempts to send simulated phishing emails to these users have failed. You can reinclude the users in the Security Awareness Service or add them to the list of excluded users under [Security Awareness Service > Configuration](#).

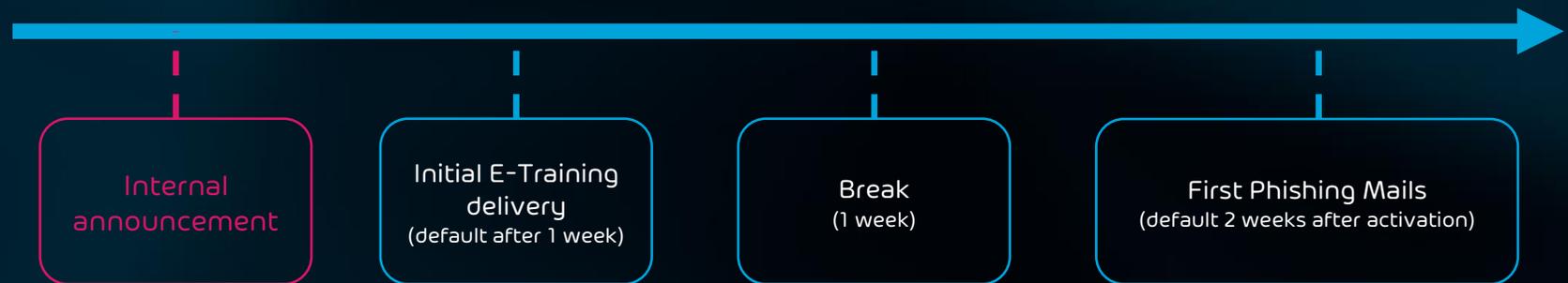
Search

 Reininclude all users Exclude all users

Email address	
test@specialchans@qovonne.com	>
test@qovonne.com	>
test@specialchans@qovonne.com	>
test@qovonne.com	>
test@qovonne.ag	>
test@specialchans@qovonne.com	>

## Further Information

- Whitelist configuration
  - Depending on Systems used
  - How To Documented in manual
- Recommended to sent an internal announcement
  - Template available with activation of the Service
- Recommended to have a break of 1 week between E-Training activation and First Phishing Mails



■ To be executed by customer

■ Automatic



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