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Unboxing Security Awareness Service

Security Awareness Service

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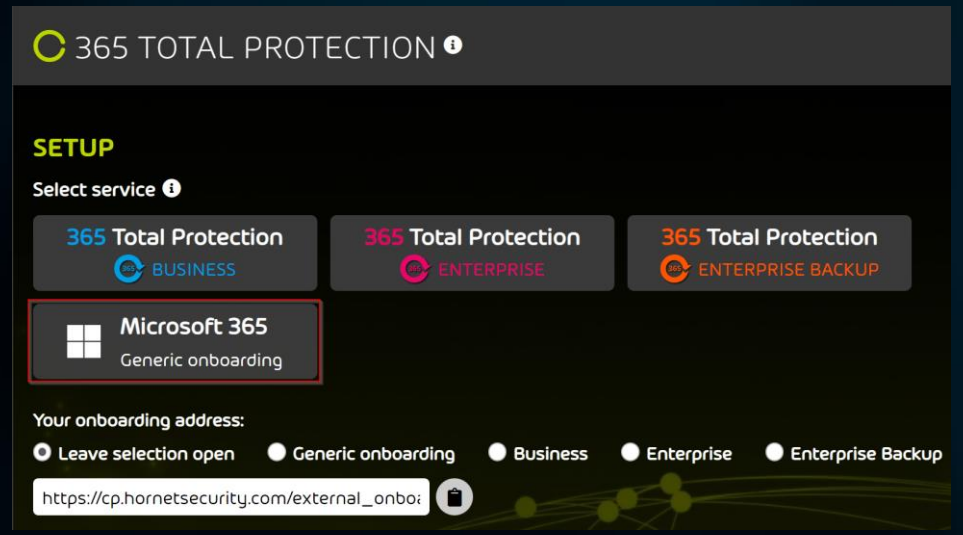
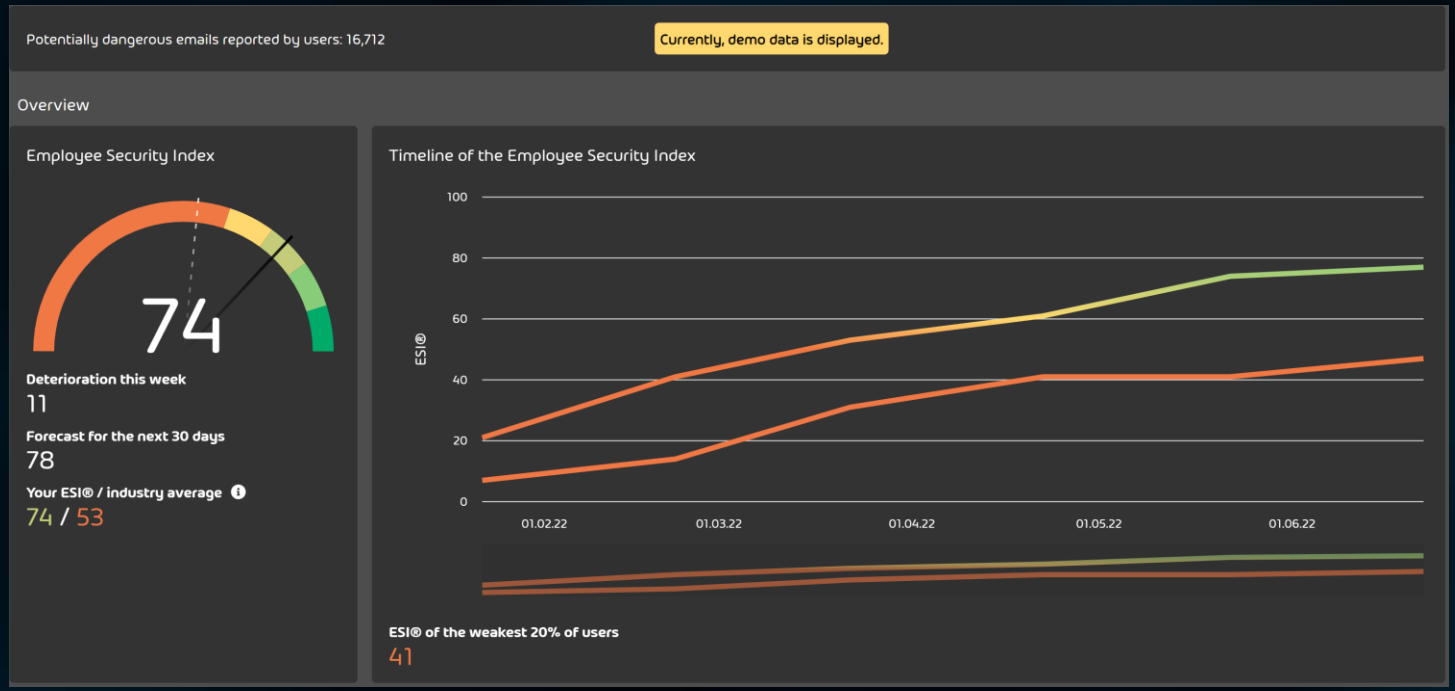
Onboarding/activation

- SAS-Only Customers
  - Generic 365 tenant synchronization
    - Onboarding without activating an email security product.
    - After onboarding, the AD variables are synchronized
  - Manually onboarding (adding mailboxes/groups manually)
- Existing customers do not need additional onboarding



Awareness Service

- Dashboard and statistics with demo data for all clients
- Dashboard
  - Overview of the ESI
  - Training KPI
  - Training Progress

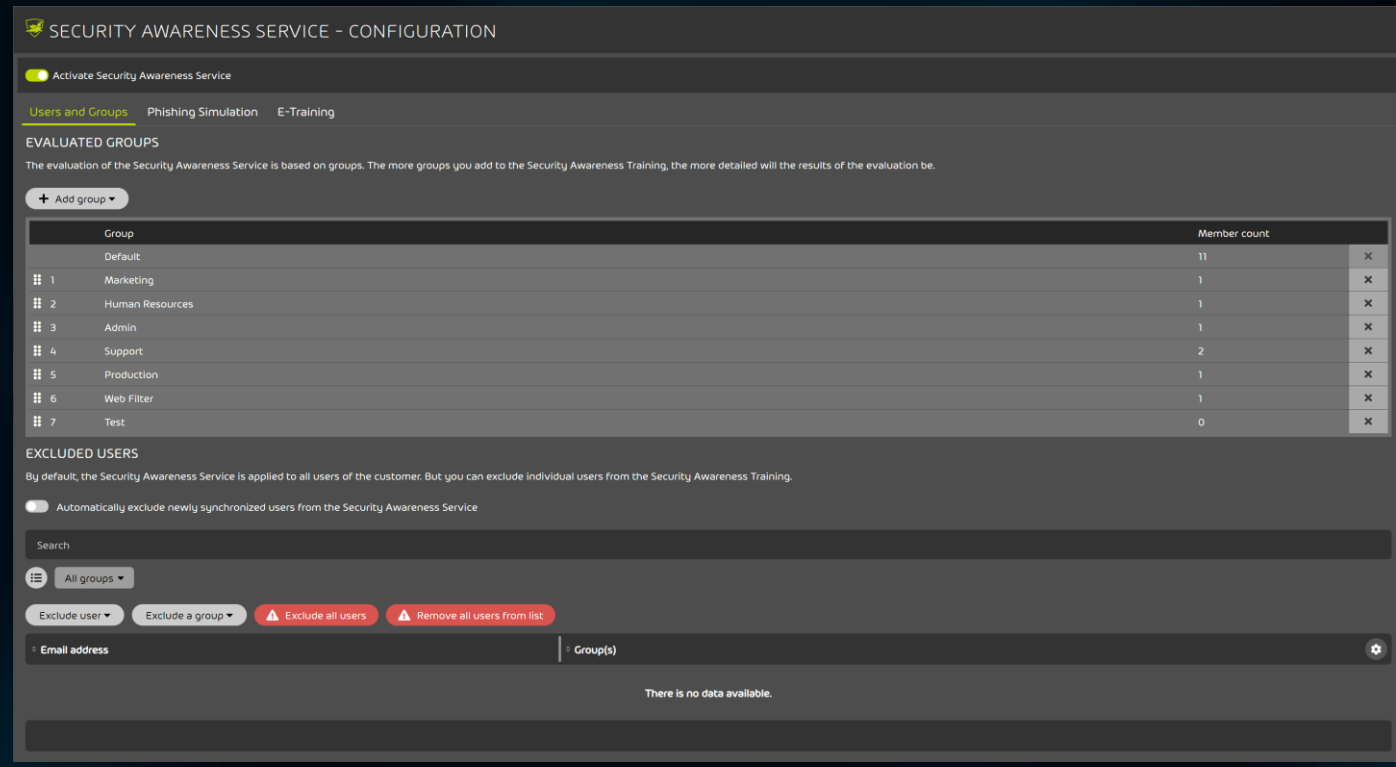


Statistics

- Phishing simulation
  - ESI, simulated attacks, group levels and more
- E-Training
  - Training KPI
  - Training Progress

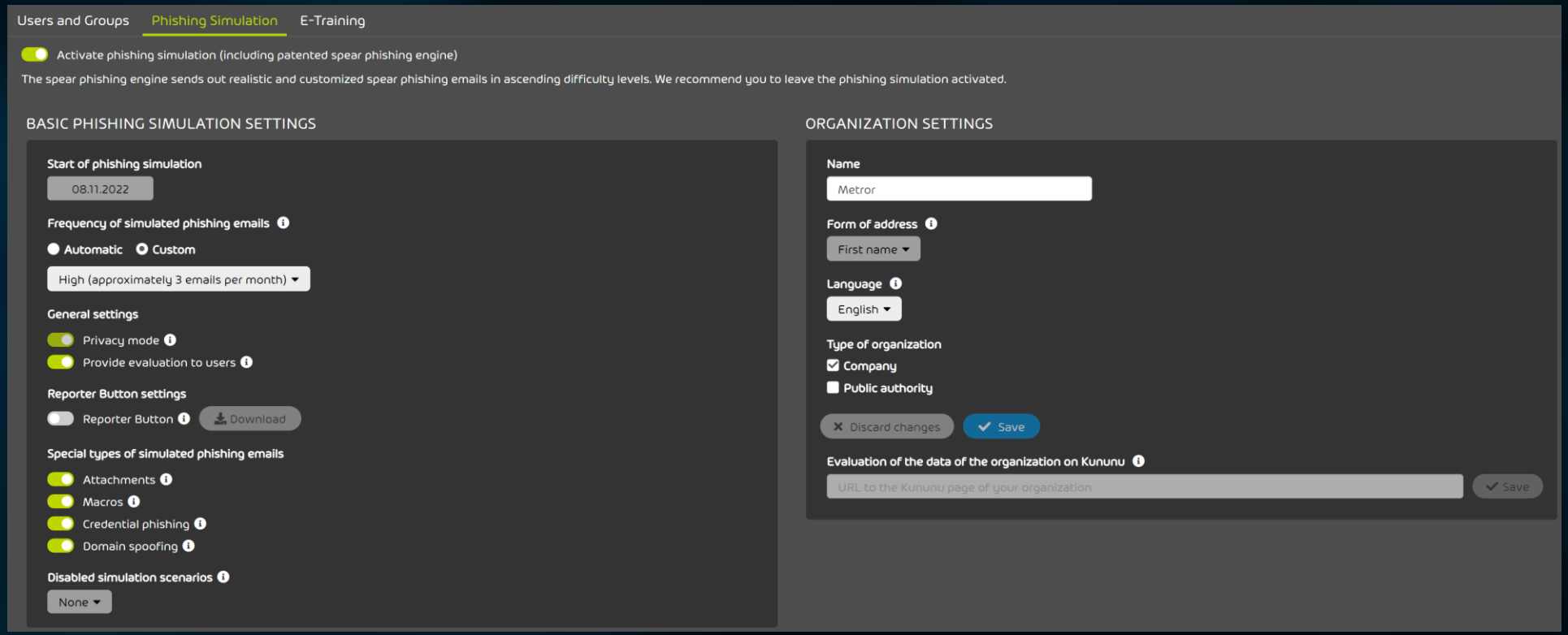
Configuration – Users and Groups

- Set up groups
  - All employees are enrolled
- Position
  - Configuration recommended
- Exclude Users / Groups



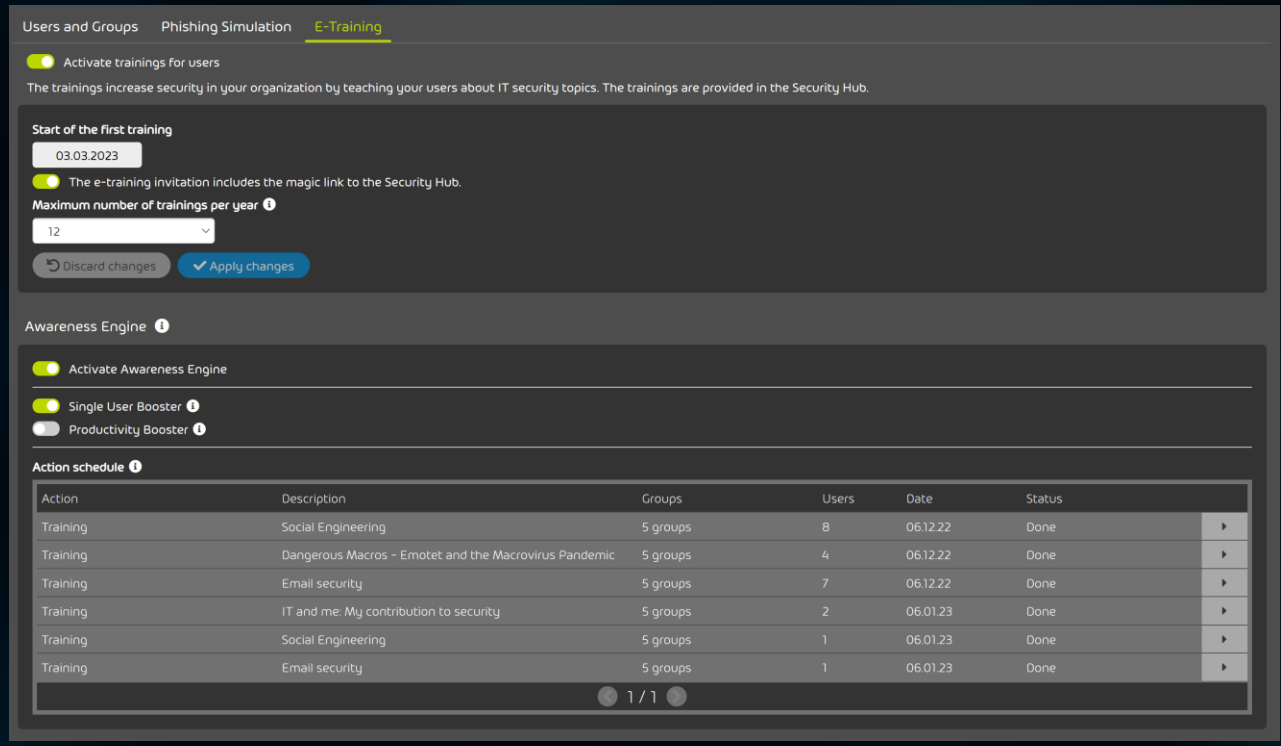
Configuration – Phishing Simulation

- Phishing simulation
  - Configuration of phishing scenarios
  - Company settings



Configuration

- E-Training
  - Activation of E-Trainings
  - Activation of Awareness Engine
  - Optional: Training Schedule



Security Hub

- Personalized access for all employees
- Access to previous phishing mails
- Contains E-Training Courses

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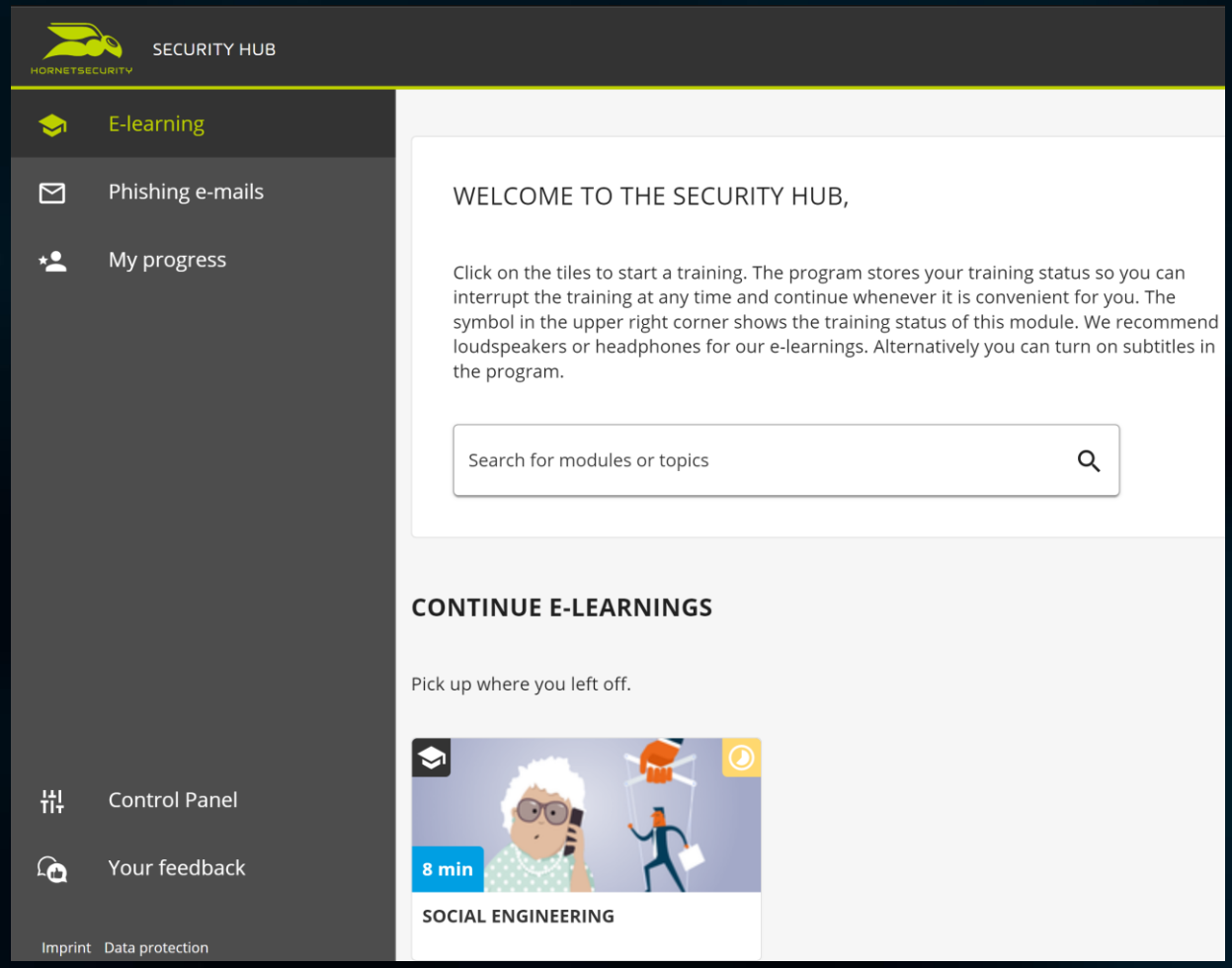
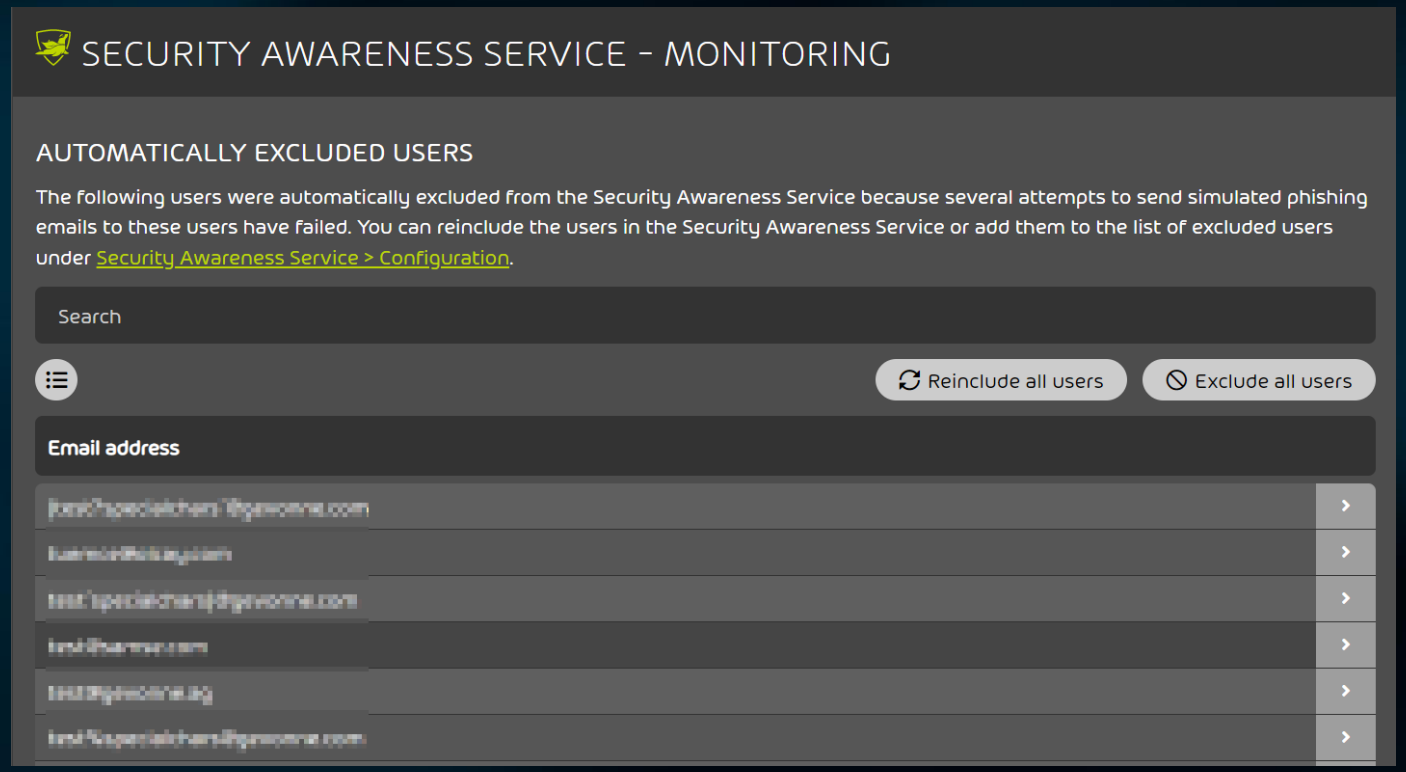


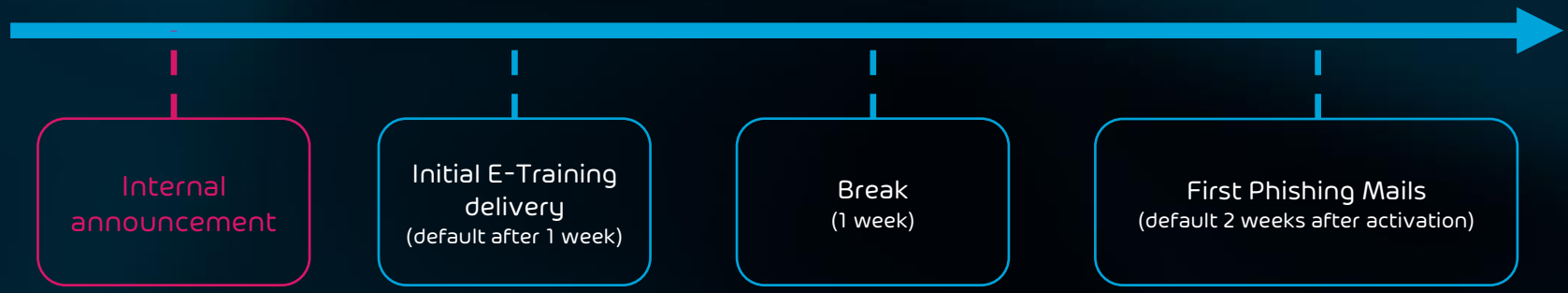
Monitoring

- Troubleshooting Tool
- Monitor Automatically excluded users
  - Listed if for eg. they are not existing anymore



Further Information

- Whitelist configuration
  - Depending on Systems used
  - How To Documented in manual
- Recommended to sent an internal announcement
  - Template available with activation of the Service
- Recommended to have a break of 1 week between E-Training activation and First Phishing Mails



To be executed by customer

Automatic

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