



"The future in sight" - with this philosophy, Dr. Manuel Ober and Dr. Armin Scharrer founded the Ober Scharrer Group GmbH in Fürth in 1982. Today, OSG is considered one of the leading providers for ophthalmology in Germany with more than 100 locations and about 1,800 employees.



- INDUSTRY Medicine
- * SERVICES Spam and Malware Protection, Advanced Threat Protection
- **COMPANY SIZE** Around 1.600 Employees
- **WEBSITE** www.osg.de

INITIAL SITUATION

Busy daily practice and clinic schedules, more than 145,000 eye surgeries a year and hardly any time for system updates raised concerns in the Ober Scharrer Group's administration about the growing threat of cyberattacks. This was compounded by the Emotet wave of attacks in 2019, which gradually targeted healthcare facilities. To mitigate the risk of also becoming the target of a hacking attack, the OSG IT team decided in December 2019 to generally reject all incoming email messages from external sources that contained executable files (Word, Excel) in their attachments. The management agreed that this could not be a long-term approach as it would inhibit legitimate communications and therefore searched for a suitable and qualitative solution.

SOLUTION

Guaranteed spam and malware detection of 99.9% and 99.99% respectively with Spam and Malware Protection, as well as Advanced Threat Protection's deep-analytical defense mechanisms, provide a strong barrier against any email attack methods. The forensic analysis and intelligent detection mechanisms, which detect dangerous elements in email attachments and prevent them from reaching the recipient's inbox in the first place, precisely meet the requirements of the Ober Scharrer Group. In addition, the intuitive control panel provides the OSG IT team with a good overview and enables fast administration of company-wide email traffic.

RESULT

Immediately after the implementation of Hornetsecurity Services, the strict restrictions on external email traffic were lifted. "Spam and Malware Protection and Advanced Threat Protection now enable carefree exchange of executable files again, ensuring secure and trouble-free administration of email traffic. As a result, we have laid a strong foundation for a secure future for our healthcare services, despite the rise of cybercrime," said Markus Zimmer, Deputy Head of IT at Ober Scharrer Group GmbH. Dr. Robert Ebner, Corporate Head of IT, is also convinced: "The migration of services took place in just a few days and went smoothly. Now security and digital communication are back in harmony."

"A SECURE DIGITAL FUTURE FOR US AND OUR PATIENTS"